



Dear Customer,

After the introduction of the recent national lockdown, we wanted to reassure you that SWI is open for business as usual. Please note that, in accordance with government guidelines and school closures, we will not be carrying out school deliveries.

We are working hard to ensure everything continues operationally to deliver a great Back to School service for you and your parents.

Our website is open for parents to use 24/7 and our dedicated customer service team are happy to help with any queries:

Tel: **01928 752 610**

- 8:30am - 5:00pm Monday to Thursday
- 8:30am - 3:00pm Friday

Email: **customerservice@swi.co.uk**

Please ensure you forward this information on to parents. We will be monitoring the situation carefully and will update you as soon as there is any change in the Government guidelines.

Thank you for your continued support throughout these difficult times.

Stay safe.